

## Integrated Care Pilot Site News

October 2009

**Spotlight on ICP national event** – Gary Belfield, acting director general of commissioning and system management, The Department of Health

*“You are part of the solution....everyone’s experiences in this room will shape the way health care is provided for the next 25 years.”*

### National event update

Thank you to all of you who were able to attend the ICP event on 12 and 13 October. We hope you were able to network with colleagues at other pilot sites and gain a useful insight into policy developments on a national level. In addition, thank you to those of you who completed an evaluation form. We are already working towards the next national event and based on your feedback, we would like this event to be focused on you, your challenges, aspirations and achievements.

In order to make this event as useful as possible for you, the team have created a short survey on Survey Monkey which presents different options for the next event. This should only take 5 minutes and will help us with our planning.

[http://www.surveymonkey.com/s.aspx?sm=Ml1kOBkkcYcMQqVgef10wg\\_3d\\_3d](http://www.surveymonkey.com/s.aspx?sm=Ml1kOBkkcYcMQqVgef10wg_3d_3d)

We would be grateful if you could send your responses by close of play on **Wednesday 4 November**. We will let you know dates for your diary as soon as possible but the event is likely to take place in March 2010 depending on venue availability.

### Event materials

The majority of slides along with notes from the workshops have been uploaded to the learning networks website. We would encourage you to look at the notes for workshops that you did not attend. If you are yet to do so please register at the following link:

<https://govx.socitm.gov.uk/spaces/icp/>



*Presentation from Wakefield WISMs service user group*

### SHA engagement

One of the key themes that came out of the learning event was that greater engagement with the SHA is necessary. The central team is working to create greater links with SHA colleagues and recently a short survey was conducted to see the level of engagement.

The results of this survey show that there are many examples of innovative and integrated service design taking place throughout the country. We would like you to be able to share knowledge with other organisations regionally to ensure that this learning is not lost and can contribute in some way to the evidence base relating to integrated working. SHA engagement will be vital to achieving this and as per Claire Whittington’s presentation at the national event, you need to be thinking about what more you can do to link in with your SHA.

In the next few weeks we will be ensuring that you know who to contact at each SHA and would encourage you to make links with your region.

## Site news

Torbay held a very successful ICP launch event on 9 October which was attended by around 60 people, including representatives of all key partner organisations. Discussion focused on the detail of all 5 workstreams and what this means for front line staff and local residents. There were presentations on the theory of integration in health and social care and on engaging the community by the local authority.

Church View Medical Practice has achieved a significant milestone in its plans for vertical integration with the local acute trust. Following the positive advice received from the Co-operation and Competition Panel (CCP) in August to proceed with the pilot, the site recently gained local approval from the PCT Primary Care Family Health Services group. This now allows the site to continue to progress with their pilot.

## Local Evaluation

One of the outcomes of the evaluation workshop at the national event on Tuesday was that many of you are interested in learning more about local evaluation approaches and metrics among the pilot sites.

In order to share this knowledge it's been suggested that each pilot site upload whatever information they can to the learning networks web site (e.g. local evaluation outlines, metrics descriptions etc). While not proposing that any new documentation is created, many of you will have information already available that could be shared. If you are happy to share any information relating to local evaluation, please upload whatever you can to the knowledge section of the learning network web site.

## Implementation team actions arising from the event

Some of the challenges identified throughout the event focused on workforce, systems and tariff. We are in the process of making links with the relevant policy teams with a view to addressing these issues in learning network sessions or workshops. We are also working to refine our communications plan so we can work together to promote the work of the sites in the most effective way at a regional and national level.

## ICP Overview Booklets

We have received some requests for the ICP overview booklet from sites. Each site has been allocated a small number of printed copies (maximum of 50 per site). If you would like some copies please email the ICP mailbox with the contact details of one person per pilot and their forwarding address.

This booklet can also be found online at the DH website on Integrated Care <http://www.dh.gov.uk/en/Healthcare/IntegratedCare>

## Learning network events

### Learning network calls

5 November (1-2pm) End of Life Care  
11 November (1-2pm) Patient and Public Involvement  
20 November (1-2pm) Dementia  
3 December (1.30-2.30pm) Evaluation Team – Findings from the second round of living documents

### Clinical leadership workshops

19 November (2-5pm) (Leeds)  
26 November (9am-12) (London)

Please send any comments and suggestions for the newsletter to [integratedcare@dh.gsi.gov.uk](mailto:integratedcare@dh.gsi.gov.uk)  
Best wishes, ICP Implementation Team